#### **Collective Complaints** Data for every month ending - August 2024 Received from Pending as at Received during Sr. No. **Resolved during Total Pending** Pending Average the end of last the particular the particular complaints > 1 Resolution during the month month month\* particular month month time^ (in days) Directly from Investors 0 1 2 0 1 SEBI (SCORES) 0 0 0 0 0 0 Stock Exchanges (if relevant) 0 0 0 0 0 0 Other Sources (if any) 0 0 0 0 0 0 **Grand Total** 1 1 2 0 0

Trend o	f monthly disposal of complaints (Fo	r 5 months on roll	ling basis)-		
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	April, 2024	2	0	2	0
2	May, 2024	0	0	0	0
3	June, 2024	0	0	0	0
4	July, 2024	0	2	1	1
5	August, 2024	1	1	2	0
	Grand Total	3	3	5	1

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

Trend o	f annual (Calendar year) disposal of	complaints (For 5	years on rolling ba	asis)-	
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	22	19	3
2	2022	3	23	23	0
3	2023	0	0	0	0
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	3	45	42	3

# IPO, FPO and OFS

	Initial Public Offer (IPO) and Further Public Offer (FPO) including Offer for Sale (OFS)									
Data fo	r every month ending - August 2024									
Sr. No. Received from Pending as at the end of last month Pending as at the particular month Pending as at the particular month Pending the particular month (in days)										
1	Directly from Investors	1	1	2	0	0	9			
2	SEBI (SCORES)	0	0	0	0	0	0			
3	Stock Exchanges (if relevant)	0	0	0	0	0	0			
4	4 Other Sources (if any) 0 0 0 0 0									
	Grand Total	1	1	2	0	0				

Trend o	of monthly disposal of complaints (Fo	or 5 months on rol	ling basis)-		
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	April, 2024	0	0	0	0
2	May, 2024	0	0	0	0
3	June, 2024	0	0	0	0
4	July, 2024	0	1	0	1
5	August, 2024	1	1	2	0
	Grand Total	1	2	2	1

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

Sr. No	f annual (Calendar year) disposal of Year		Received during	Resolved during	Pending at the
		from previous		the particular year	end of the
		year	year		particular year
1	2021	0	21	18	3
2	2022	3	13	13	0
3	2023	0	0	0	0
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	3	34	31	3

	Rights Issue									
Data for e	Pata for every month ending - August 2024									
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)			
1	Directly from Investors	0	0	0	0	0	0			
2	SEBI (SCORES)	0	0	0	0	0	0			
3	Stock Exchanges (if relevant)	0	0	0	0	0	0			
4	Other Sources (if any)	0	0	0	0	0	0			
	Grand Total	0	0	0	0	0	0			

	Trend of monthly disposal of complaints (For 5 months on rolling basis)-								
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #				
1	April, 2024	-	-	-	-				
2	May, 2024	-	-	-	-				
3	June, 2024	-	-	-	-				
4	July, 2024	-	-	-	-				
5	August, 2024	-	-	-	-				
	Grand Total	0	0	0	0				

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

	Trend of annual (Calendar	year) disposal of c	complaints (For 5 y	ears on rolling basis	s <b>)</b> -
Sr. No	Year	Carried forward from previous	Received during the particular	Resolved during the particular year	
		year	year		particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

	Qualified Institutions Placement (QIP)									
Data for e	Pata for every month ending - August 2024									
Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)			
1	Directly from Investors	0	0	0	0	0	0			
2	SEBI (SCORES)	0	0	0	0	0	0			
3	Stock Exchanges (if relevant)	0	0	0	0	0	0			
4										
	Grand Total	0	0	0	0	0	0			

	Trend of monthly disposal of complaints (For 5 months on rolling basis)-							
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #			
1	April, 2024	-	-	-	-			
2	May, 2024	-	-	-	-			
3	June, 2024	-	-	-	-			
4	July, 2024	-	-	-	-			
5	August, 2024	-	-	-	-			
	Grand Total	0	0	0	0			

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

	Trend of annual (Calendar	year) disposal of o	complaints (For 5 y	ears on rolling basis	s)-
Sr. No	Year	Carried forward	Received during	Resolved during	Pending at the
		from previous	the particular	the particular year	end of the
		year	year		particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

# **Preferential Issue**

	Preferential Issue									
Data for e	Pata for every month ending - August 2024									
Sr. No. Received from Pending as at the end of last month Pending as at month Received during the particular month Pending the particular month Pending the particular month Pending the particular month particular month # Cin day (in day)										
1	Directly from Investors	0	0	0	0	0	0			
2	SEBI (SCORES)	0	0	0	0	0	0			
3	Stock Exchanges (if relevant)	0	0	0	0	0	0			
4										
	Grand Total	0	0	0	0	0	0			

	Trend of monthly disposal of complaints (For 5 months on rolling basis)-							
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #			
1	April, 2024	-	-	-	-			
2	May, 2024	-	-	-	-			
3	June, 2024	-	-	-	-			
4	July, 2024	-	-	-	-			
5	August, 2024							
	Grand Total	0	0	0	0			

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

	Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-							
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year			
1	2021	0	0	0	0			
2	2022	0	0	0	0			
3	2023	0	0	0	0			
4	2024	-	-	-	-			
5	2025	-	-	-	-			
	Grand Total	0	0	0	0			

## **SME IPO, FPO OFS**

	SME IPO and FPO including OFS									
Data for e	Pata for every month ending - August 2024									
Sr. No.	Sr. No.  Received from  Pending as at the end of last month  Pending as at the particular month month  Pending as at the particular month month month month  Pending as at the particular month									
1	Directly from Investors	0	0	0	0	0	0			
2	SEBI (SCORES)	0	0	0	0	0	0			
3	Stock Exchanges (if relevant)	0	0	0	0	0	0			
4	4 Other Sources (if any) 0 0 0 0 0									
	Grand Total	0	0	0	0	0	0			

	Trend of monthly disposal of complaints (For 5 months on rolling basis)-							
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #			
1	April, 2024	-	-	-	-			
2	May, 2024	-	-	-	-			
3	June, 2024	-	-	-	-			
4	July, 2024	-	-	-	-			
5	August, 2024							
	Grand Total	0	0	0	0			

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

	Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-							
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year			
1	2021	0	0	0	0			
2	2022	0	0	0	0			
3	2023	0	0	0	0			
4	2024	-	-	-	-			
5	2025	-	-	-	-			
	Grand Total	0	0	0	0			

## **Buyback**

	Buyback of Securities									
Data for e	ata for every month ending - August 2024									
Sr. No. Received from Pending as at the end of last month Pending as at the particular month Pending the particular month (in day)										
1	Directly from Investors	0	0	0	0	0	0			
2	SEBI (SCORES)	0	0	0	0	0	0			
3	Stock Exchanges (if relevant)	0	0	0	0	0	0			
4										
	Grand Total	0	0	0	0	0	0			

	Trend of monthly disposal of complaints (For 5 months on rolling basis)-							
Sr. No.	Month	Resolved during the particular month *	Pending at the end of the particular month #					
1	April, 2024	-	-	-	-			
2	May, 2024	-	-	•	-			
3	June, 2024	-	-	-	-			
4	4 July, 2024							
5	August, 2024							
	Grand Total	0	0	0	0			

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

	Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-							
Sr. No	Year	Carried forward from previous	Received during the particular	Resolved during the particular year				
		year	year		particular year			
1	2021	0	0	0	0			
2	2022	0	0	0	0			
3	2023	0	0	0	0			
4	2024	-	-	-	-			
5	2025	-	-	-	-			
	Grand Total	0	0	0	0			

# **Delisting Equity Shares**

	Delisting of Equity Shares									
Data for e	very month ending - August 2024	,								
Sr. No. Received from Pending as at the end of last month Pending as at the onth Pending as at the particular month Pending the particular month (in days)										
1	Directly from Investors	0	0	0	0	0	0			
2	SEBI (SCORES)	0	0	0	0	0	0			
3	Stock Exchanges (if relevant)	0	0	0	0	0	0			
4	4 Other Sources (if any) 0 0 0 0 0									
	Grand Total	0	0	0	0	0	0			

	Trend of monthly disposal of complaints (For 5 months on rolling basis)-							
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #			
1	April, 2024	-	-	-	-			
2	May, 2024	-	-	-	-			
3	June, 2024	-	-	-	-			
4	July, 2024	-	-	-	-			
5	August, 2024							
	Grand Total	0	0	0	0			

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

	Trend of annual (Calendar	year) disposal of c	omplaints (For 5 y	ears on rolling basis	s)-
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	-	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

# **Acquisition and Takeover**

	Substantial Acquisitions of Shares and Takeovers								
Data for e	Pata for every month ending - August 2024								
Sr. No.	r. No. Received from Pending as at the end of last month Pending as at month Received during the particular month Pending as at the particular month Pending as at the particular month Pending the particular month Pending complaints > 1 Resolved during the particular month particular month (in days)								
1	Directly from Investors	0	0	0	0	0	0		
2	SEBI (SCORES)	0	0	0	0	0	0		
3	Stock Exchanges (if relevant)	0	0	0	0	0	0		
4	Other Sources (if any)	0	0	0	0	0	0		
	Grand Total	0	0	0	0	0			

	Trend of monthly disposal of complaints (For 5 months on rolling basis)-									
Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #					
1	April, 2024	0	1	0	1					
2	May, 2024	1	0	1	0					
3	June, 2024	0	0	0	0					
4	July, 2024	0	0	0	0					
5	August, 2024	0	0	0	0					
	Grand Total	1	1	1	1					

- Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.
- \* Inclusive of complaints of previous months resolved in the current month.
- # Inclusive of complaints pending as on the last day of the month.

	Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-								
Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year				
1	2021	0	1	1	0				
2	2022	0	10	10	0				
3	2023	0	0	0	0				
4	2024	0	-	-	-				
5	2025	-	-	-	-				
	Grand Total	0	11	11	0				

## **Public issue of debt**

### **Public issue of debt securities**

Data for every month ending - August 2024

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2024-2025

Sr. No	Month	Carried forward from previous month	_	_	Pending at the end of particular month
				*	#
1	April-24	0	0	0	0
2	May-24	0	0	0	0
3	June-24	0	0	0	0
4	July-24	0	0	0	0
5	August-24	0	0	0	0
	Grand Total	0	0	0	0

- Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
- \* Inclusive of complaints of previous months resolved in the current month
- # Inclusive of complaints pending as on the last day of the month

Sr.	Year	Carried forward from	Received during	Resolved during	Pending at the end
No.		previous year	particular year	the year	of particular year
1	2022-2023	0	0	0	0
2	2023-2024	0	0	0	0
3	2024-2025 <sup>\$</sup>	0	0	0	0
	Grand Total	0	0	0	0
\$	Status as on August 2024				

# **Public Issue of NCRPS**

#### Public issue of non-convertible redeemable preference shares

Data for every month ending - August 2024

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2024-2025

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-24	0	0	0	0
2	May-24	0	0	0	0
3	June-24	0	0	0	0
4	July-24	0	0	0	0
5	August-24	0	0	0	0
	Grand Total	0	0	0	0

٨	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of previous months resolved in the current month
#	Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during particular year	Resolved during the year	Pending at the end of particular year
1	2022-2023	0	0	0	0
2	2023-2024	0	0	0	0
3	2024-2025 <sup>\$</sup>	0	0	0	0
	Grand Total	0	0	0	0
\$	Status as on August 2024				

## **Private Placement of Debt&NCRPS**

Private placement of debt securities and non-convertible redeemable preference shares

Data for every month ending - August 2024

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2024-2025

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-24	0	0	0	0
2	May-24	0	0	0	0
3	June-24	0	0	0	0
4	July-24	0	0	0	0
5	August-24	0	0	0	0
	Grand Total	0	0	0	0

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during the year	Pending at the end of particular year
1	2022-2023	0	0	0	0
2	2023-2024	0	0	0	0
3	2024-2025 <sup>\$</sup>	0	0	0	0
	Grand Total	0	0	0	0
\$	Status as on August 2024				

### Private PlacementMuncipal Debt

### Private placements of municipal debt securities

Data for every month ending -August 2024

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2024-2025

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-24	0	0	0	0
2	May-24	0	0	0	0
3	June-24	0	0	0	0
4	July-24	0	0	0	0
5	August-24	0	0	0	0
	Grand Total	0	0	0	0

* Inclusive of complaints of previous months resolved in the current month	^	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
	*	Inclusive of complaints of previous months resolved in the current month

Sr.	Year	Year Carried forward from previous Received during		Resolved during the	Pending at the end of	
No.		year	particular year	year	particular year	
1	2022-2023	0	0	0	0	
2	2023-2024	0	0	0	0	
3	2024-2025 <sup>\$</sup>	0	0	0	0	
	Grand Total	0	0	0	0	
\$	Status as on August 2024			· · · · · · · · · · · · · · · · · · ·	·	

# **Public Offer REIT**

#### Public offer of units by REITs

Data for every month ending - August 2024

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2024-2025

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-24	0	0	0	0
2	May-24	0	0	0	0
3	June-24	0	0	0	0
4	July-24	0	0	0	0
5	August-24	0	0	0	0
	Grand Total	0	0	0	0

^	Average Resolution time is	the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
*	Inclusive of complaints of p	revious months resolved in the current month
#	Inclusive of complaints pen	ding as on the last day of the month

Sr. No.	Year	Carried forward from previous	Received during	Resolved during the	Pending at the end of
		year	particular year	year	particular year
1	2022-2023	0	0	0	0
2	2023-2024	0	0	0	0
3	2024-2025 <sup>\$</sup>	0	0	0	0
	Grand Total	0	0	0	0
\$	Status as on August 2024				

### **Public Offer InvITs**

#### Public offer of units by InvITs

#### Data for every month ending -August 2024

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2024-2025

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-24	0	0	0	0
2	May-24	0	0	0	0
3	June-24	0	0	0	0
4	July-24	0	0	0	0
5	August-24	0	0	0	0
	Grand Total	0	0	0	0

- Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
- \* Inclusive of complaints of previous months resolved in the current month inclusive or complaints pending as on the last day of the month

Sr.	Year	Carried forward from previous	Received during	Resolved during the	Pending at the end of
No.		year	particular year	year	particular year
1	2022-2023	0	0	0	0
2	2023-2024	0	0	0	0
3	2024-2025 <sup>\$</sup>	0	0	0	0
	Grand Total	0	0	0	0
\$	Status as on August 2024				

## **Private Placement InvITs**

#### Private Placement of units by InvITs

Data for every month ending -August 2024

Sr. No	Received from	Pending as at the end of last month	Received during particular monthh	Resolved during particular month*	Total Pending during particular month#	Pending complaints >1 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year: 2024-2025

Sr. No	Month	Carried forward from previous month	Received during particular month	Resolved during particular month *	Pending at the end of particular month #
1	April-24	0	0	0	0
2	May-24	0	0	0	0
3	June-24	0	0	0	0
4	July-24	0	0	0	0
	August-24	0	0	0	0
	Grand Total	0	U	Ü	0

۸	Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month	
*	lusive of complaints of previous months resolved in the current month	
#	Inclusive of complaints pending as on the last day of the month	

Sr.	Year	Carried forward from previous	Received during	Resolved during the	Pending at the end of
No.		year	particular year	year	particular year
1	2022-2023	0	0	0	0
2	2023-2024	0	0	0	0
3	2024-2025 <sup>\$</sup>	0	0	0	0
	Grand Total	0	0	0	0
\$	Status as on August 2024				